

# STUDENT SATISFACTORY SURVEY 2020-21

# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1

#### **Under Criterion II of Teaching – Learning and Evaluation** Guidelines for Students

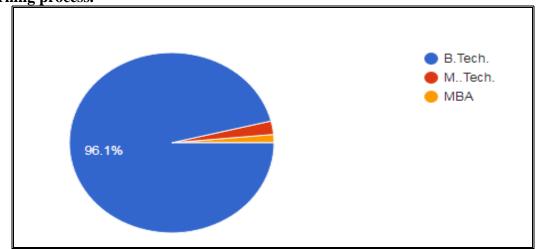
NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following Format with her/his sincere effort and thought. Her/his identity will not be revealed.

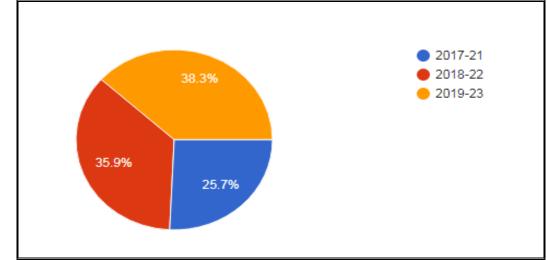
## Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

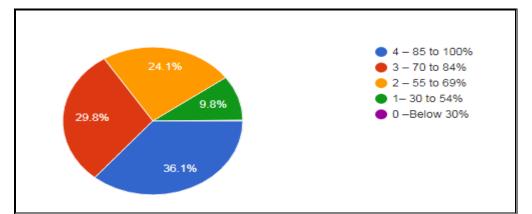
## **Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process**

Following are questions for online student satisfaction survey regarding teaching Learning process.

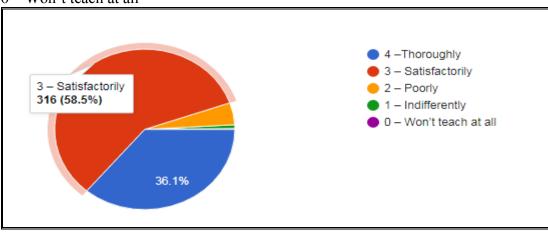




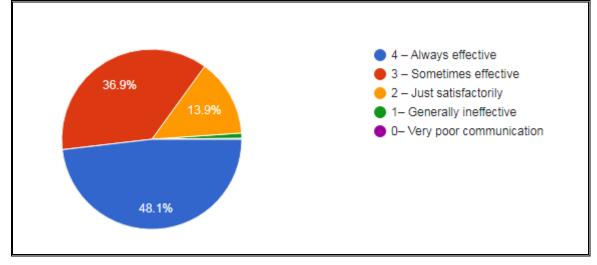
- 1. How much of the syllabus was covered in the class?
  - 4-85 to 100%
  - 3-70 to 84%
  - 2-55 to 69%
  - 1-30 to 54%
  - 0-Below 30%



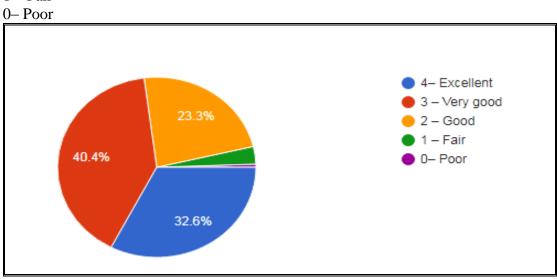
- 2. How well did the teachers prepare for the classes?
  - 4 Thoroughly
  - 3-Satisfactorily
  - 2-Poorly
  - 1-Indifferently
  - 0 Won't teach at all



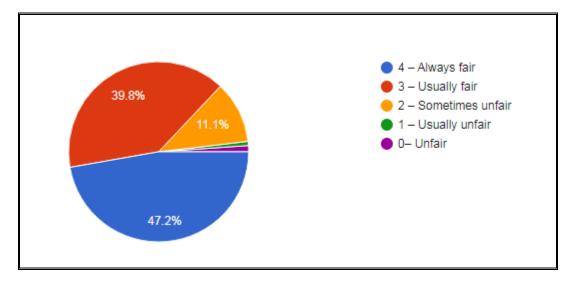
- 3. How well were the teachers able to communicate?
  - 4 Always effective
  - 3 Sometimes effective
  - 2 Just satisfactorily
  - 1- Generally ineffective
  - 0– Very poor communication



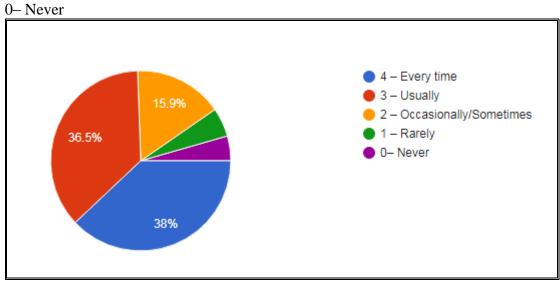
- 4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - $3 Very \ good$
  - 2-Good
  - 1 Fair



- 5. Fairness of the internal evaluation process by the teachers.
  - 4 Always fair
  - 3 Usually fair
  - 2 Sometimes unfair
  - 1 Usually unfair
  - 0– Unfair



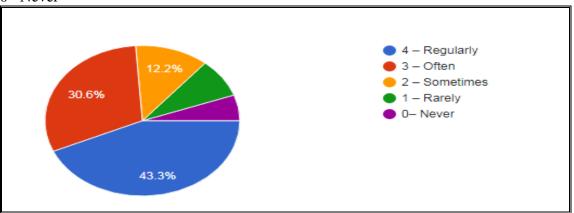
- 6. Was your performance in assignments discussed with you?
  - 4 Every time
  - 3 Usually
  - 2-Occasionally/Sometimes
  - 1 Rarely



7. The institute takes active interest in promoting internship, student exchange, field visit Opportunities for students.

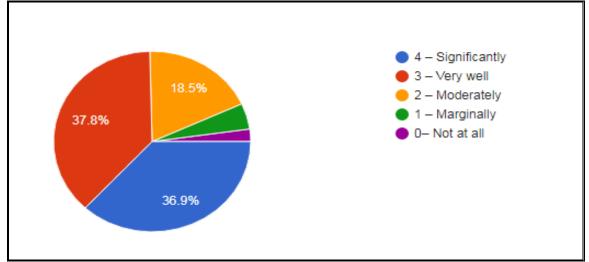
- 4 Regularly
- 3-Often
- 2-Sometimes
- 1 Rarely



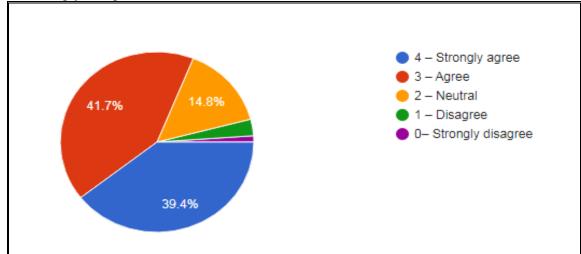


8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 Significantly
- 3 Very well
- 2 Moderately
- 1-Marginally
- 0– Not at all

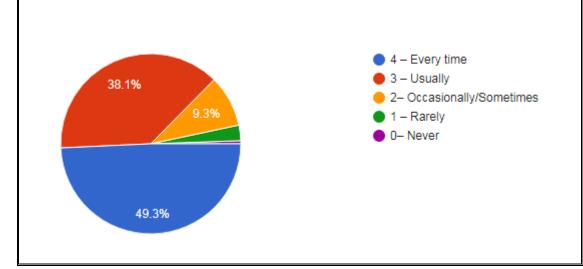


- 9. The institution provides multiple opportunities to learn and grow.
  - 4 Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1-Disagree
  - 0– Strongly disagree

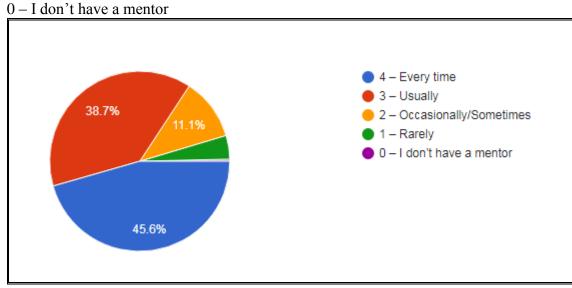


10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 Every time
- 3 Usually
- 2– Occasionally/Sometimes
- 1 Rarely
- 0-Never

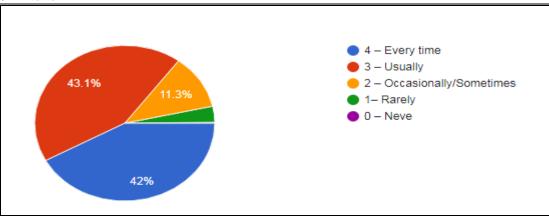


- 11. Your mentor does a necessary follow-up with an assigned task to you.
  - 4 Every time
  - 3-Usually
  - 2 Occasionally/Sometimes
  - 1 Rarely



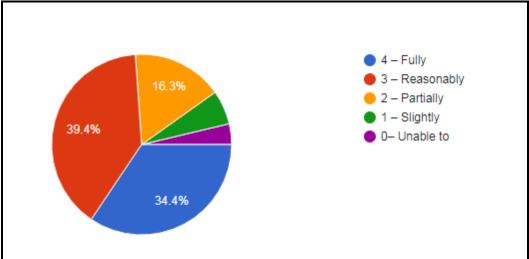
12. The teachers illustrate the concepts through examples and applications.

- 4 Every time
- 3 Usually
- 2-Occasionally/Sometimes
- 1-Rarely
- 0 Never



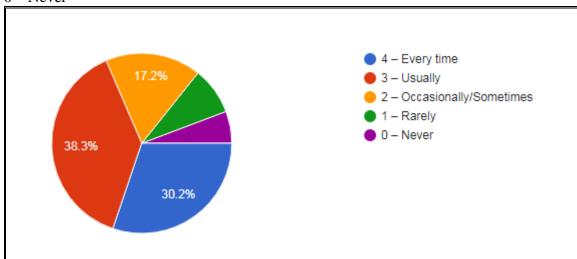
13. The teachers identify your strengths and encourage you with providing right level of Challenges.

- 4 Fully
- 3 Reasonably
- 2 Partially
- 1 Slightly
- 0– Unable to



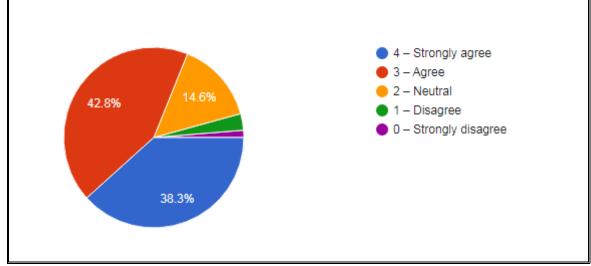
14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 Every time
- 3-Usually
- 2-Occasionally/Sometimes
- 1 Rarely
- 0 Never



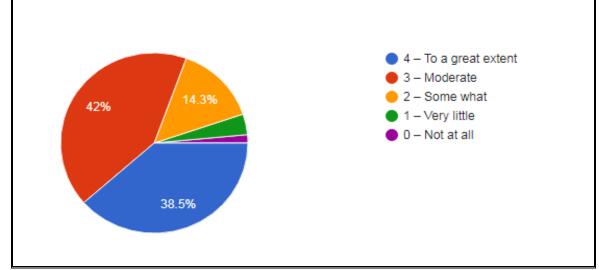
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 Strongly agree
- 3 Agree
- 2-Neutral
- 1 Disagree
- 0 Strongly disagree

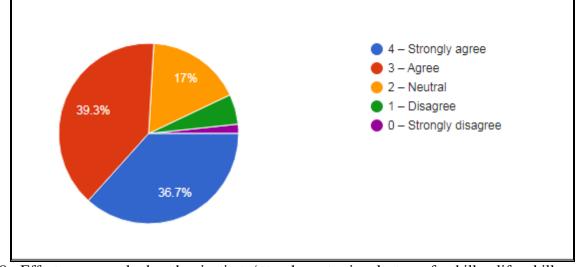


16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 To a great extent
- 3-Moderate
- 2-Some what
- 1 Very little
- 0 Not at all

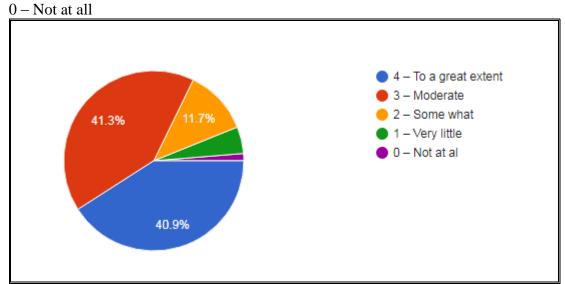


- 17. Teachers encourage you to participate in extracurricular activities.
  - 4 Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0-Strongly disagree



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 To a great extent
- 3 Moderate
- 2 -Some what
- 1 Very little



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while Teaching.

- 4 Above 90%
- 3 70 89%
- 2 50 69%
- 1 30 49%
- 0 Below 29%

